# WHAT DOES IT MEAN TO BE(COME) AN ENGAGED UNIVERSITY



| FROM 14 TO 15 JULY 2020 |



Workshop "Rethinking community-based learning during the Covid-19 pandemic"

#### **Presenters**



Silvia Dall'Olio



**Mallory Nardin** 

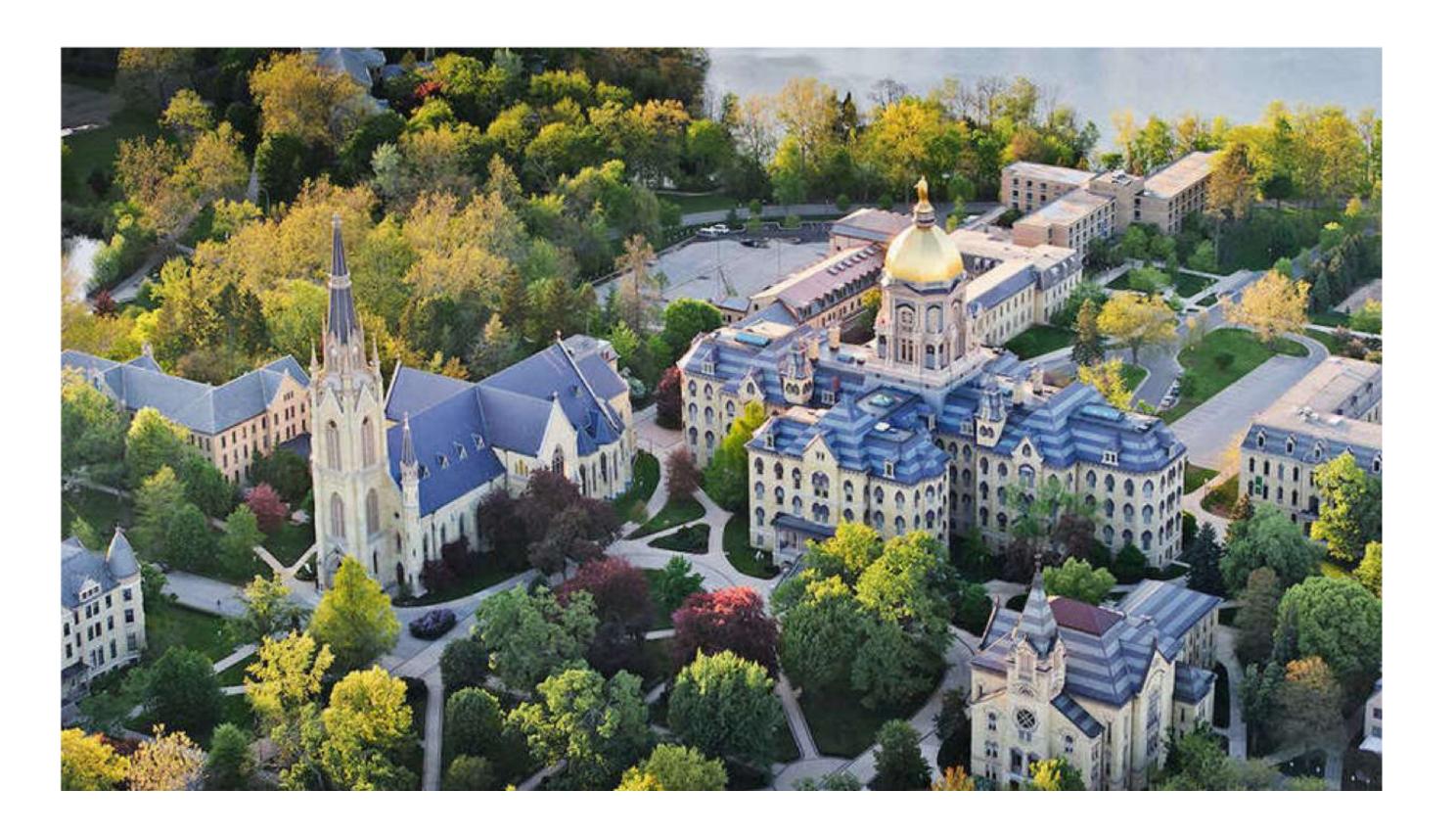


Maria Cinque



Irene Culcasi

# UNIVERSITY OF NOTRE DAME





# UNIVERSITY OF NOTRE DAME ROME GLOBAL GATEWAY





# COMMON COURSES: ALL ROADS LEAD TO ROME & EXPERIENCING ROME





# COMMUNITY-BASED LEARNING IN AN INTERNATIONAL CONTEXT





### CBL AND INTERCULTURAL COMPETENCE

#### Intercultural competence

"a complex set of abilities needed to perform effectively and appropriately when interacting with others who are linguistically and culturally different from oneself" (Fantini and Tirmizi2006: 12).

#### Developing (Bennett and Bennet 2004):

- mindset (analytical frameworks for understanding culture)
- skillset (interpersonal and group skills for bridging differences)
- heartset (motivation and curiosity to explore cultural variables).

#### Dynamic process involving

self-awareness, the ability to navigate and deconstruct stereotypes and generalizations, an understanding of difference, and the motivation to embark in such process.

Fantini, Alvino & Tirmizi, Aqeel. (2006). Exploring and Assessing Intercultural Competence. World Learning Publications. 1. https://digitalcollections.sit.edu/worldlearning\_publications/1 consulted on Apr 19, 2019.

J.M. Bennett, M.J. Bennett, "Developing Intercultural Sensitivity: An integrative approach to global and domestic diversity," in D. Landis, J.M. Bennett, M.J. Bennett (eds.), Handbook of intercultural training, Sage, Thousand Oaks (CA) 2004, 3rd edition pp. 147-166.

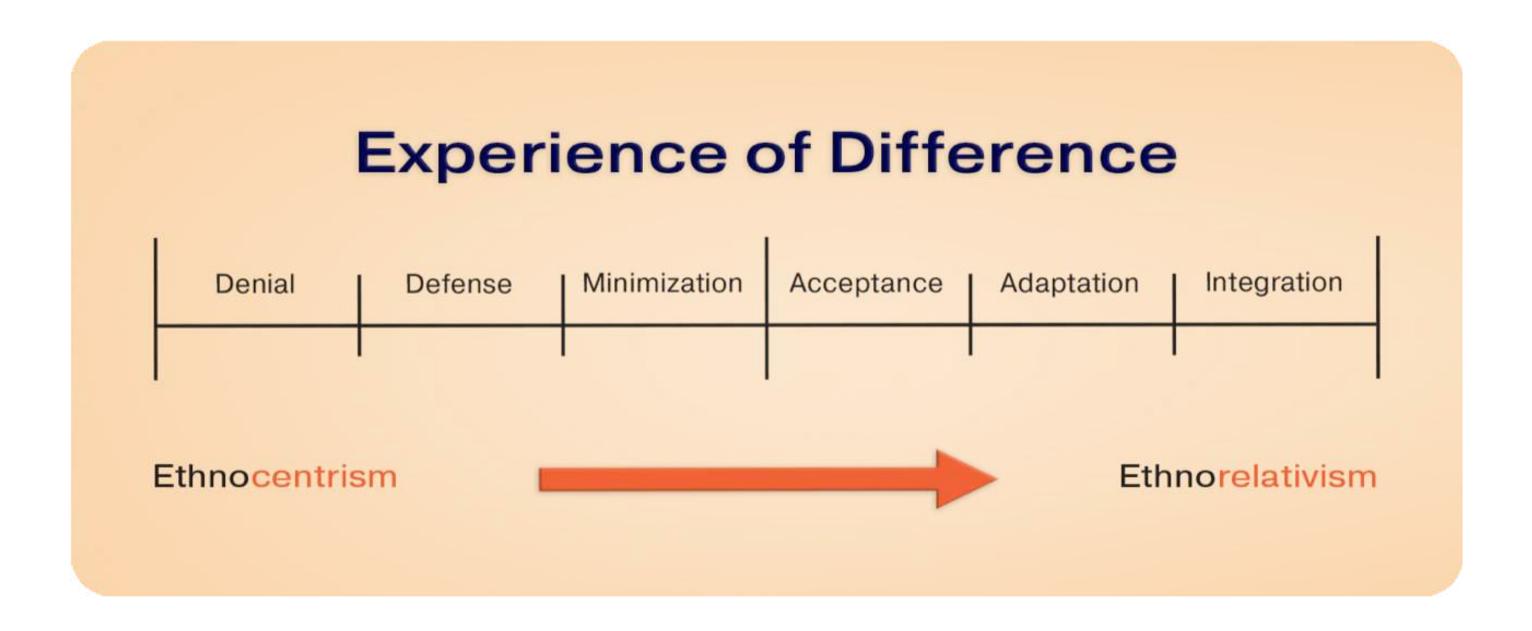


# OPPORTUNITIES FOR CRITICAL THINKING AND GUIDED REFLECTION





# BENNETT'S DEVELOPMENTAL MODEL FOR INTERCULTURAL SENSITIVITY



J.M. Bennett, M.J. Bennett, "Developing Intercultural Sensitivity: An integrative approach to global and domestic diversity," in D. Landis, J.M. Bennett, M.J. Bennett (eds.), Handbook of intercultural training, Sage, Thousand Oaks (CA) 2004, 3rd edition pp. 147-166.



# CBL CONFERENCE





# IMPACT OF COVID-19











# LUMSA UNIVERSITY OF ROME









# POSTGRADUATE SCHOOL (SCUOLA DI ALTA FORMAZIONE) EIS









**NEWSLETTER** 

Iscriviti

Clicca qui per iscriverti. La visione dei webinar ti permetterà di ricevere l'attestato.

2. Mer 6 mag 2020 15.00 - 17.30 CEST

3. Gio 14 mag 2020 15.00 - 17.00 CEST





### SERVICE-LEARNING AT LUMSA UNIVERSITY



#### 2014

Postgraduate School Educating for Encounters and Solidarity (EIS), LUMSA University of Rome.

#### **UNTIL 2018/19**

The projects were carried out as integration of curricula programs

#### FROM 2019/20

Service-Learning transversal course with a certification of educational credits.



S-L course: October 2019 -

May/July 2020

S-L course:

October 2019 -

May/July 2020

October 2019

start of the S-L course

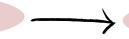
**March 2020** 

Covid-19

**July 2020** 

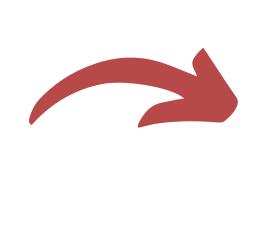
end of the S-L course

Service-Learning



E-Service-Learning





Analysis of the situation and available equipment

Platform and
Resources for
Distance Education



Assessment

IMPLEMENTATION
OF DISTANCE
LEARNING

Teacher training

Experimental phase

Guidelines and methodologies

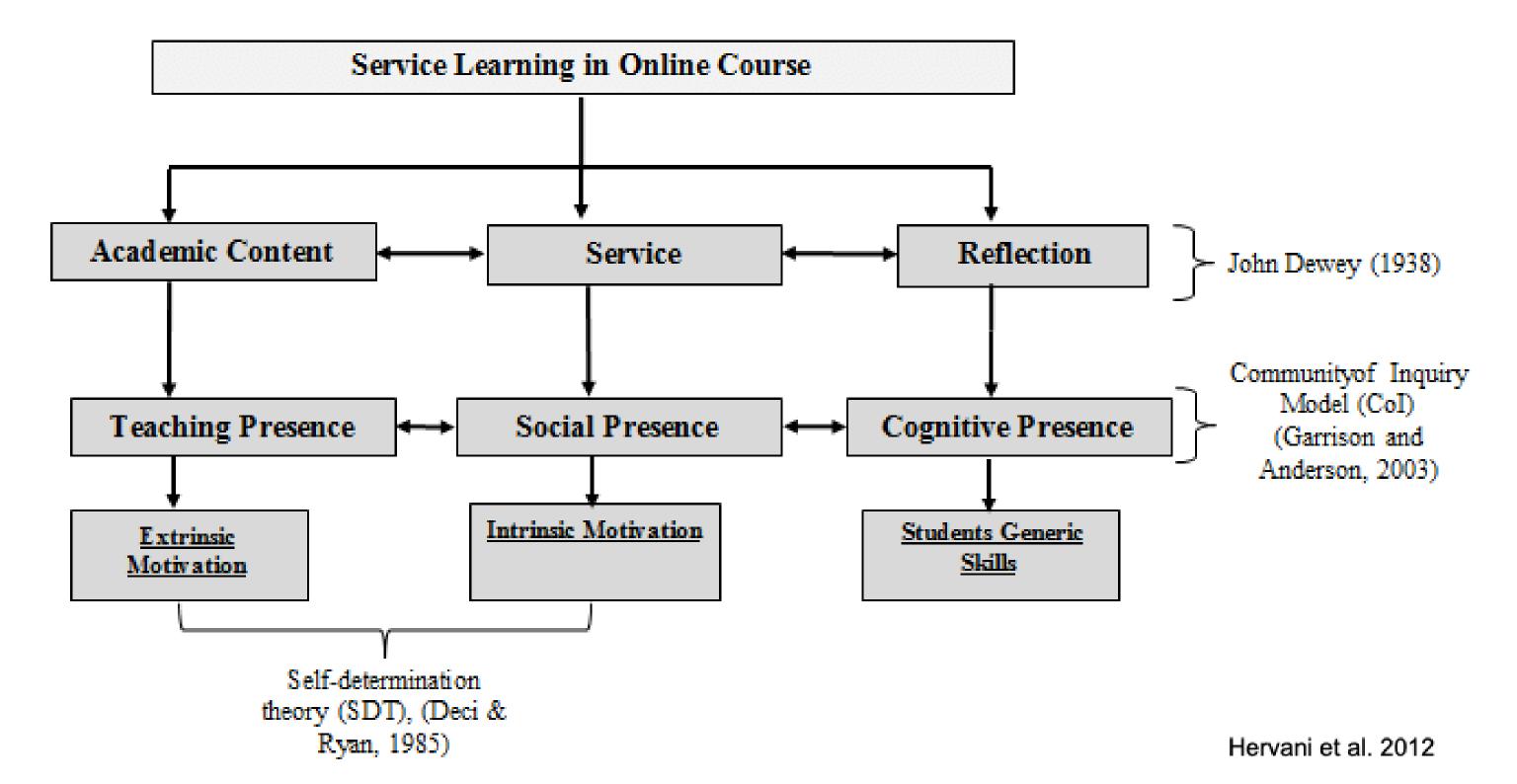
Can Service-Learning be a teaching mode that goes well with distance learning?

Service-Learning



### SERVICE-LEARNING ONLINE





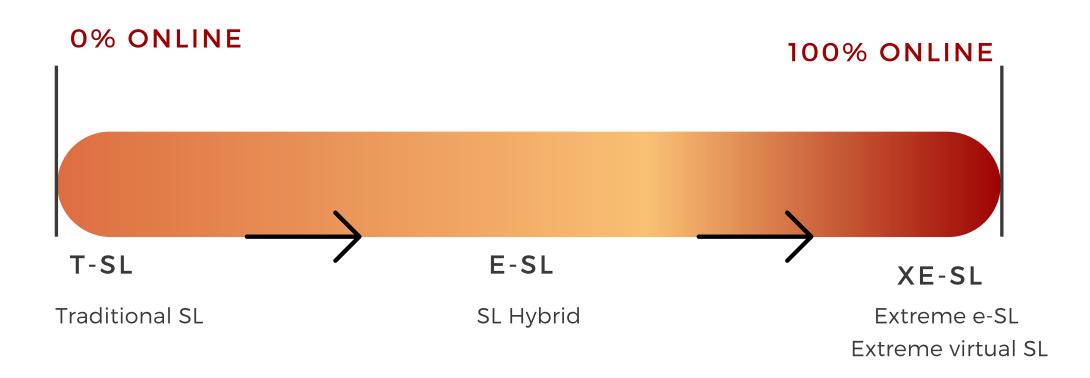


# VIRTUAL SERVICE-LEARNING / E-SERVICE-LEARNING





E-Service-Learning (electronic Service-Learning – E-SL) or Virtual Service-Learning (vSL) is a Service-Learning mediated by ICTs (Information and Communication Technologies) wherein the instructional component, the service component, or both occurs online, often in a hybrid model. (Waldner, McGorry, Murray, Widener, 2012).

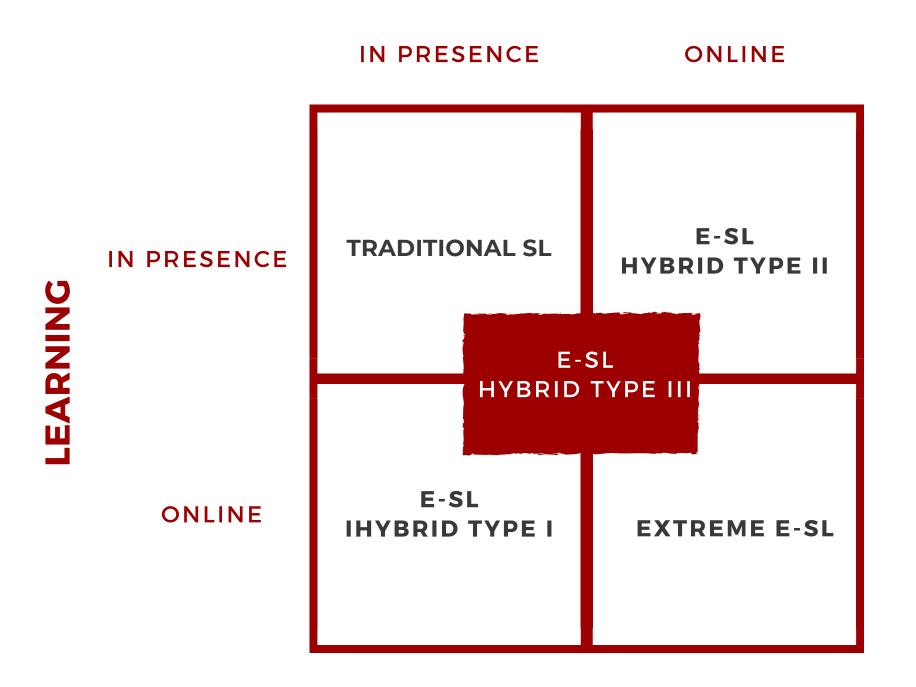


Leora S. Waldner, Sue Y. McGorry, and Murray C. Widener, 2012



## HYBRID ZONES E-SERVICE-LEARNING

#### **SERVICE**











# SOME E-SERVICE-LEARNING EXPERIENCES AT LUMSA UNIVERSITY

### FENIX PROJECT

For 24 adolescents, between 14 and 18 years old, who are subject to personal restrictions on their freedom (although outside prisons). The Project aims to generate a dual path: social reintegration and professional reintegration.

#### LUMSA University: social reintegration

Psychology students are tutoring adolescents. They build a relationship based on listening and support.

#### **ELIS Centre: professional reintegration**

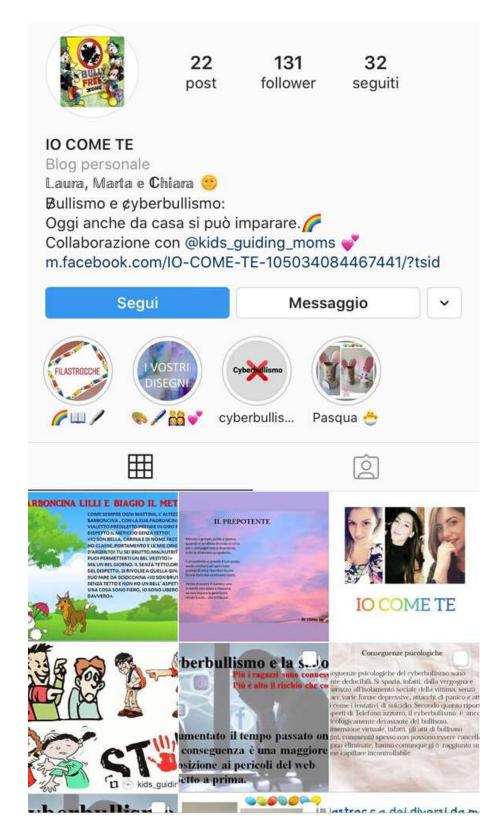
Training courses for the development of technical skills in creativity and web marketing.

**DIRECT SERVICE-LEARNING** 

INDIRECT SERVICE-LEARNING

**ADVOCACY SERVICE-LEARNING** 







# I'M LIKE YOU PROJECT (IO COME TE)

A group of 3 Psychology students, after having investigated the topic of cyberbullying (Scholas Occurrentes database analysis), opened an Instagram page - "lo come te" - to raise awareness on this subject.

The target of the page are children: from kindergarten to primary school. The students have created a small active community thanks to the collaboration with an association of mothers from northern Italy: "Kids Guiding Moms". They involved children through stories, drawings and direct experiences and contests.

**DIRECT SERVICE-LEARNING** 

INDIRECT SERVICE-LEARNING

**ADVOCACY SERVICE-LEARNING** 





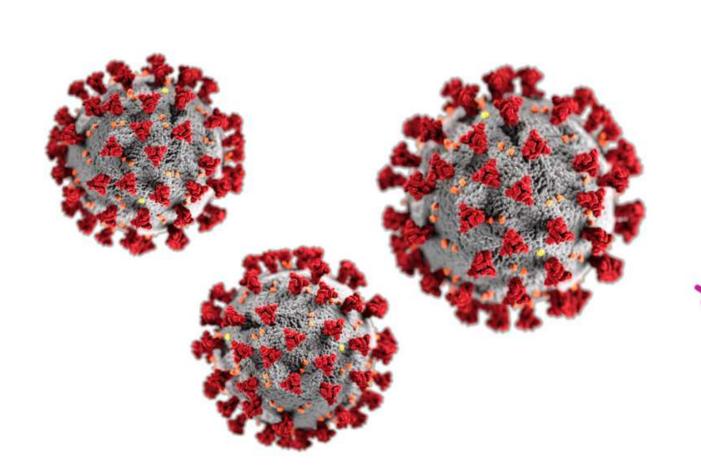
# SLEEP AND COVID: LET'S GET OUR DREAMS BACK



During the lockdown, a group of psychology students decided to create a survey to evaluate the psychological consequences of Covid-19.

Analyzing the data they found that the majority of the people had sleep disorders.

They started a collaboration with ASSIREM – a non-profit scientific association that promotes sleep education – making short videos to help people manage their sleep. They also involved BIOPILLS – a blog dedicated to scientific research topics – to spread information about sleeping.



#### **Learning Objectives**

- Putting psychometric knowledge into practice;
- Learning how to interact with institutions.

#### **Service Objectives**

- Evaluate the psychological consequences of Covid-19;
- Raise awareness of sleep disorders resulting from Covid-19;
- Spread solutions to this problem.



### SUNDAY TOGETHER PROJECT

The project was designed by a LUMSA Economics and Marketing student who wanted to help a small café inside Villa Borghese Park (Rome) to restructure its offer by creating eco-sustainable pic-nic boxes.

Sunday Together was also born in order to valorize the Villa Borghese Park, as a meeting place for young people and a place to take care of its green spaces.

The project includes people of GREEN ATLAS – a Roman association (under 25) - to support with the park requalification.

The service, interrupted during the health emergency, is now being reactivated according to the laws of social distancing (Instagram posts).

**DIRECT SERVICE-LEARNING** 

**INDIRECT SERVICE-LEARNING** 

**ADVOCACY SERVICE-LEARNING** 













## E-SERVICE-LEARNING

# **BEST PRACTICES FOR E-SL COURSES**

(Waldner, McGorry, & Widener, 2012).

Technology

- Training for students, community partner, instructor
- Bridge synchronous and asynchronous methods
- Trial runs prior to live sessions
- Assess community partner and student technical capacity

Communication

- Clear expectations in memorandums of understanding
- Community partner access to course shell
- Use of groups; group space on course management system
- Community partner reveal

Course Design

- Service related to learning objectives
- \*Appropriate typology
- Reflection
- Community partner and student feedback



# THANKS!



